

Witness Statement

(Criminal Procedure Rules, r27.2;
Criminal Justice Act 1967, s. 9, Magistrates' Courts Act 1980, s.5B)

STATEMENT OF: ...Keeley Louise Ladlow.....

Age if under 18: Over 18 Occupation.....Senior Licensing Enforcement Officer....

This statement, consisting of...4..... Page(s) signed by me, is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false or do not believe to be true.



Date the...10th..... day of.....November.....2020

I am the above named person and currently employed as Senior Licensing Enforcement Officer operating from Riverside House the offices of Rotherham Metropolitan Borough Council. I have been employed as an Enforcement Officer since 2015 and was previously a Police Community Support Officer, my duties include liaising with Hackney Carriage and Private Hire Drivers, investigating matters concerning Private Hire and Hackney Carriage Drivers and vehicles and Private Hire Operators.

On the morning of Thursday 15th October 2020, I met with Adrian Monkhouse, Rotherham MBC Principal Environmental Health Officer, and Rachel Williams Rotherham MBC Licensing Enforcement Officer outside of The Haynook public house, Redscope Crescent, Rotherham, S61 3LY.

The visit to the premises was in response to a complaint I had received by telephone from a member of the public residing near to the premises. The complainant stated there was regarding disorder at the premises, the complainant had witnessed drug use and dealing within the customer car park and further stated there was a lack of compliance with the requirements to prevent the spread of Coronavirus. The complainant advised me that on 7th October at approximately 21.45hrs there had been a fight outside of the premises involving a group of males.

Upon arrival at the premises at approximately 10.30hrs it was closed, and we were met at the door by a member of staff who gave his name as Mark Williams. Mr Williams stated that he lived at the premises residing in the flat above as well as working at the premises, advising that his official job title was head barman but stated he was more of a 'dogsbody'.

I asked Mr Williams whether Bernadette Dunn, the DPS of the premises was available, he stated that she is the DPS of another premises in Hull and lives above those premises. I asked how often she attended The Haynook and it was stated she is very rarely there only visiting if she has a pre-booked meeting to attend.

I asked who was in charge of the premises, Mr Williams stated a Ms Vanessa Holbrook was the manager put in place by Ms Dunn to manage the premises in her absence and he was employed as a member of bar staff who also did odd jobs around the premises as and when required.



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Continuation of Statement of.....KEELEY LOUISE LADLOW.....

I made Mr Williams aware that I needed to view the premises CCTV following a complaint of disorder and breach of Coronavirus regulations. Mr Williams stated the CCTV unit was located within his bedroom in the living accommodation but agreed to the footage being viewed.

Ahead of the footage being viewed a licensing compliance check was undertaken, Mr Williams was asked to produce the premises incident register and challenge/refusals register. Mr Williams stated the premises had an incident book which was simply a notepad and completed as and when staff can. He further stated an incident which had taken place on 7th October had not been recorded as he had not yet had the chance and did not know the location of the book.

Mr Williams could not produce the incident register, nor the refusals register to Licensing Officers stating they must have been misplaced as he had no knowledge of where they were. I asked Mr Williams to contact Ms Holbrook and Ms Dunn to ascertain the location of both registers – following a phone call to both it was clear the location of the registers was unknown by all parties.

The requirement to have an incident register at the premises is an Annex 2 condition of the premises licence.

Whilst I was at the premises a second member of staff arrived for work, I asked her how long she had worked at the premises for. It was stated she had been employed to work at the premises for approximately 3 weeks and is employed as a member of bar staff.

I asked her what training she had received upon becoming employed to work at the premises. In response to this she stated "none". I asked whether she had been trained in age verification, underage sales and the serving of alcohol to persons under the influence of alcohol – she responded no to this.

I asked to see the staff training records and again these could not be provided as none of the parties knew the location of any staff training records. I spoke to Bernadette Dunn by telephone and asked whether staff training records were at the premises – she stated training records were taken by the previous DPS resulting in her not having any. When asked if the new employee had been trained Ms Dunn stated she had but could not recall what in, or who by and could not evidence this by way of a training record.

During the call Ms Dunn was obstructive, dismissive of the concerns I raised and swore whilst shouting during the call. She stated she has another premises in Hull which she resides at so leaves the running of the business to Ms Holbrook. Ms Dunn later accepted that the new member of staff had only been trained in working behind a bar including how to pull a pint but had not received training in the responsible sale of alcohol.

The requirement to train all staff whose duties involve the sale of alcohol regarding age verification, underage sales and the serving of alcohol to persons under the influence of alcohol is an Annex 2 condition of the premises licence.

Additionally, staff training records being made available to officers of responsible authorities upon request is an Annex 2 condition.

Rachel Williams and I used cocaine identification wipes in both the male and female toilets. The wipes are designed to turn blue to indicate positive contact with cocaine residue. The male toilets tested positive for cocaine on the tops of urinals – the result was a strong positive with not only the wipe turning blue but also the tops of the urinals



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indicting significant cocaine residue. Upon making Mr Williams aware of this he stated that he wasn't surprised adding that he was aware of drug use within the premises.

The premises are in a dirty condition with poor maintenance, a rear fire door at the premises was wedged closed by a bar stool throughout the visit. Mr Williams explained this was due to the fire door being broken several months ago resulting in it not staying closed and had not yet been repaired.

The premise has 16 CCTV cameras recording footage for a period of 31 days, Rachel and I identified camera blind spots inside and outside the premises with poor camera positioning of some of the installed cameras. Upon viewing the CCTV cameras, I also noted the CCTV time stamped onto the cameras is 8 minutes behind real time.

I requested to view CCTV footage for 7th October for times between 21.30 and 22.30hrs. This was viewed by Rachel Williams, Adrian Monkhouse and me, it evidenced disorder between 4 individuals – the disorder began inside the premises before continuing outside.

The incident began as a verbal altercation between all four individuals which escalated to pushing, shoving and wrestling one another to the floor outside in the car park of the premises. Mr Williams is seen to intervene attempting to separate the individuals, this resulted in him being pushed to the floor by one member of the group. I spoke to him about this and he stated he was the only member of staff working that evening and intervened attempting to break up the disorder but gave up as he was overpowered. Mr Williams stated he has suffered a knee injury as a result of being pushed to the floor and now struggles to kneel.

The incident commenced at 21.40hrs continuing past the 22.00hrs closure time under Coronavirus regulations.

Adrian Monkhouse requested to view CCTV footage for 9th October between times of 21.30 and 22.30hrs. CCTV footage evidenced customers walking up to the bar to order drinks - upon ordering the drink customers waited at the bar for the drink to be poured and given to them.

Bar service was not permitted on 9th October under Coronavirus regulations.

I viewed footage between 21.58 and 22.01 which evidences Ms Holbrook working behind the bar without wearing a face covering. A second member of staff is wearing a face covering however pulls this down around his neck when speaking to customers and other staff members.

Adrian Monkhouse and I requested to view CCTV footage for 10th October between times of 21.00 and 22.30hrs. CCTV footage evidences a live amplified band was playing within the premises during the evening of 10th October.

Between 21.08hrs by the time on the cameras (21.17hrs real time) and 21.09 full service at the bar is taking place – customers are seen to be ordering, paying and receiving drinks at the bar.

At 21.15hrs (21.23hrs) several customers are at the bar and are seen to order, pay and receive drinks.

At 21.55hrs (22.03hrs) the band can be seen packing away whilst customers remain within the premises seated at tables consuming drinks.

At 21.56hrs (22.04hrs) three members of staff are seen working behind the bar – none are wearing face coverings.

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At 22.07hrs (22.15hrs) three customers can be seen on the footage standing side by side at the bar drinking alcoholic beverages, there is no social distancing between them.

At 22.08hrs (22.16hrs) a male approaches the bar, orders a drink and is seen to hand over cash in payment. Whilst standing at the bar change is then given to the male by the same staff member followed by a bottle.

Whilst viewing the CCTV footage Mr Williams accepted that although he wasn't working on 10th October customers do approach the bar whilst he is working, and full table service is not undertaken. Mr Williams can be seen on the footage for 10th October walking around the customer area of the premises, despite not working as a member of staff there is an expectation he would ensure the regulations were being adhered to but there is no evidence of this on the viewed footage.

Mr Williams was asked why the regulations were not being adhered to and he shrugged his shoulders and said Ms Dunn was never at the premise and didn't care about what occurred there.


I asked Mr Williams to burn the relevant footage onto a disc however he stated he did not know how to do this and there was no facility for burning to footage off. Due to this I recorded the relevant sections of the footage onto my mobile phone. I exhibit the clips recorded as KLL1 a-f, additionally to this I took several still images of the CCTV during the visit which I exhibit as KLL/2.



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- Map: Ca
- outside 1
 - outside 2
 - high frontca
 - highfront ng
 - garage
 - flat roof
 - rear fire
 - lounge bar
 - lounge entr
 - stage
 - entrance to
 - Camera 12
 - Camera 13
 - Camera 14
 - Camera 15
 - Camera 16
 - IPCamera 01
 - IPCamera 02

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Lounge entrance

10-2020 Oct 22 11:15:06 (3)





- ☒ Max. Ca
- ☐ outside
- ☐ outside 2
- ☒ high front
- ☐ highfront
- ☐ garage
- ☐ flat roof
- ☐ rear fire
- ☒ lounge bar
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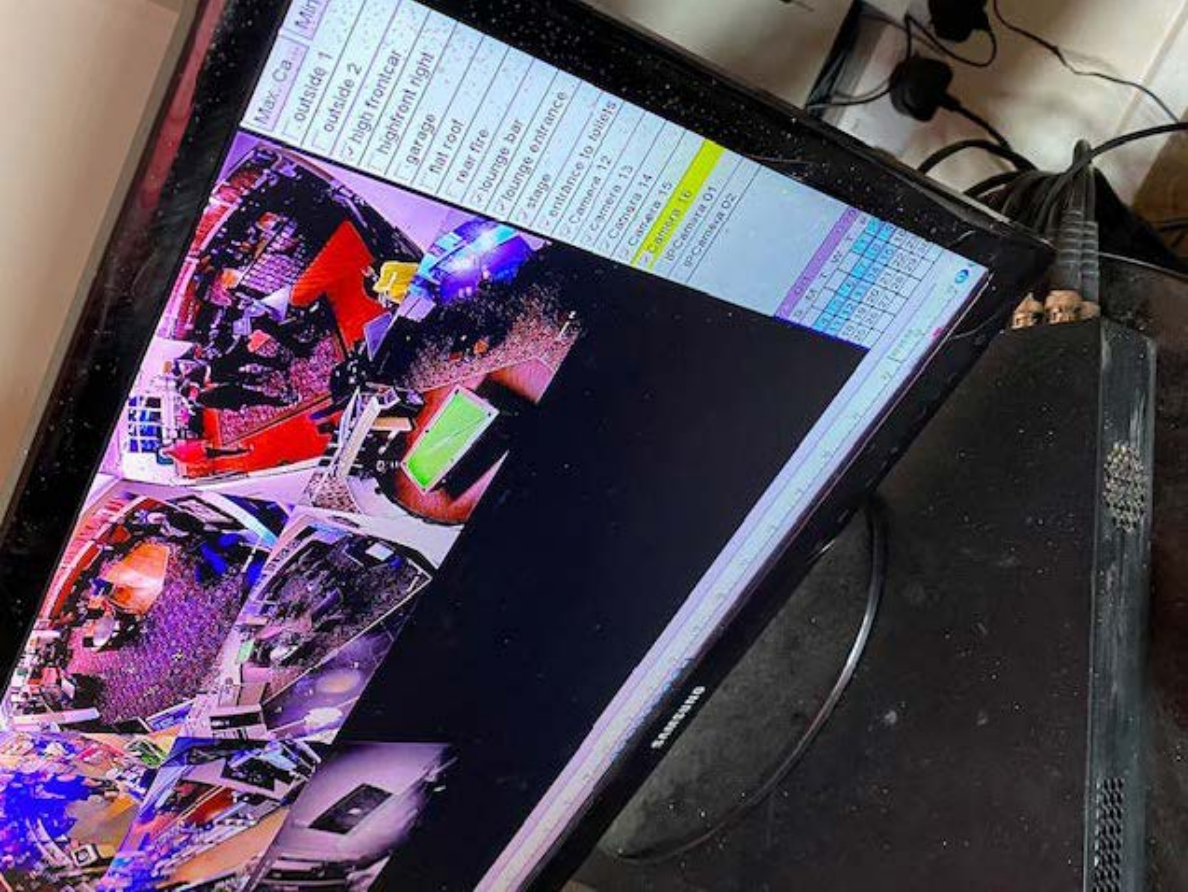


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outside 2
high front
highfront right
garage
flat roof
rear fire
lounge bar
lounge entrance
stage
entrance to toilets
Camera 12
Camera 13
Camera 14
Camera 15
Camera 16
ipCamera 01
ipCamera 02





SAMSUNG



Max. Ca

outside 1

outside 2

high frontcar

highfront right

garage

flat roof

rear fire

lounge bar

lounge entrance

stage

entrance to toilets

Camera 12

Camera 13

Camera 14

Camera 15

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18" Camera 01

or Camera 02



Max. C

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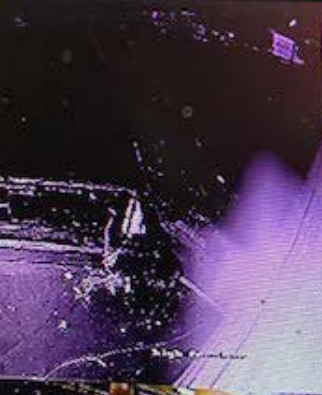
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10-10-2020 Sat 21:08:29 (3)





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Camera 12
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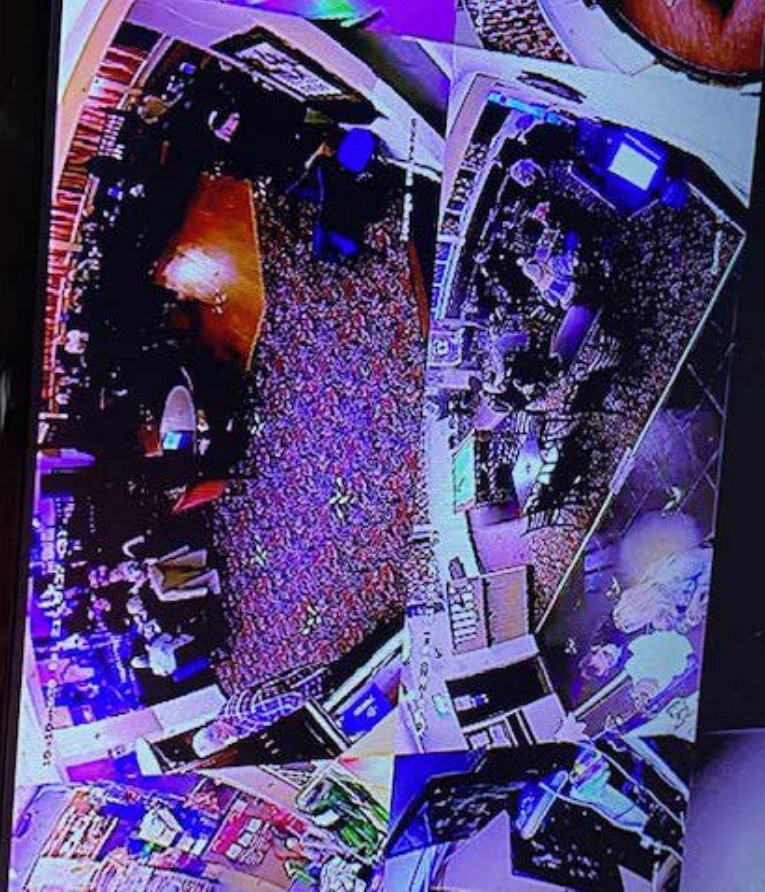
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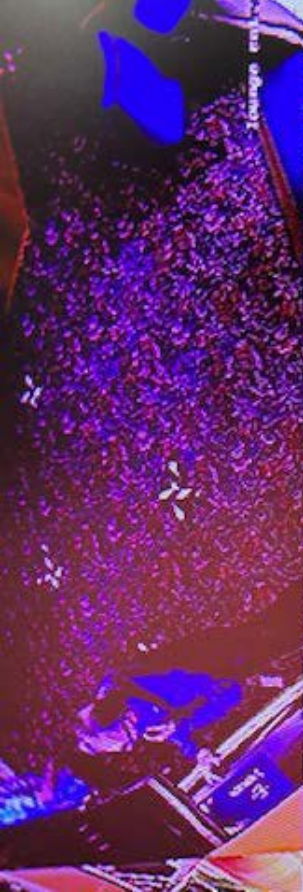




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Mat. Ca
outside 1
outside 2
high front
highfront rig
garage
flat roof
rear fire
lounge bar
lounge entrance
stage
entrance to lobby
Camera 12
Camera 13
Camera 14
Camera 15
Camera 16
Camera 01
Camera 02